Communication Skills Role Playing Evaluation: Part II

Resident/Student Evaluation	Satisfactory	Unsatisfactory	N/A	Comments
Counsels about feeding adequacy:				
• Frequency of feeds				
 Monitoring stool and urine output 				
• Newborn contented after feeding				
Counsels about recommendations for exclusive breastfeeding, including rationale for exclusive breastfeeding:				
• Development of milk supply				
Nutritional adequacy				
• Avoidance of foreign proteins				
 Newborn learning to breastfeed 				
Counsels about follow-up within 24- 48 hours after discharge				
Discusses speaking to obstetric provider about coordinating discharge				
Uses active listening skills:				
• Allows mother to speak without interruption				
Uses nonjudgmental language				
Incorporates open-ended questions				
Demonstrates evidence of shared decision making				

Notes/Feedback